



# TECHNIDATA CANADA IS RECRUITING

## Job Opportunity

### COMPANY

TECHNIDATA is a leading developer and supplier of software applications for the clinical laboratory.

The TECHNIDATA group, which is certified to ISO 9001, employs over 160 people on 3 continents with six subsidiaries in Europe, the United States of America and Asia. To support our rapid expansion, we are recruiting **SUPPORT AND IMPLEMENTATION ENGINEERS, TECHNICIANS and APPLICATION PROJECT LEADERS** for our Canadian subsidiary.

These are new positions created in response to the rapid growth of our subsidiary. The challenge is to build our product diversification.

### POSITION

- Reporting to the head of the Support department :
  - You will provide remote 1st level support to our customers
  - You will record, qualify and analyze incidents to ensure the optimal solution is used to resolve the problem
  - You will be responsible for installing and validating the software on site
  - You will provide training for customers on the different software products
- You will benefit from a company induction program, including full training in our products
- Localisation : Montreal with some travel to be expected within Canada and the United States
- M/F
- Permanent contract
- Attractive salary depending on experience and qualifications

### CANDIDATE

- With a Master's degree or equivalent in Computer Science, either a new graduate or with some Support experience, you have the necessary skills in Windows 2003, UNIX, Networking, ORACLE, and SQL. A working knowledge of English is an advantage.
- You are attracted to a Support role and computer system installations, and you enjoy customer contact.
- You have good writing and interpersonal skills.

Please, send your application to:

#### TECHNIDATA SAS

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