



# TECHNIDATA IS RECRUITING A SUPPORT ENGINEER

Job Opportunity —

## — COMPANY

TECHNIDATA is a leading software developer and supplier of software applications for the clinical laboratory. The TECHNIDATA group, which is certified to ISO 9001, employs over 160 people on 3 continents with six subsidiaries in Europe, the United States of America and Asia. To support our international expansion, we are recruiting a **SUPPORT ENGINEER**.

## — POSITION

- Reporting to the head of the Support department and part of a team of 16 people, once you have completed extensive training on our products:
  - You will provide remote 2<sup>nd</sup> level support to the engineers in our subsidiaries and distributors, and you will be responsible for recording, qualifying and analyzing incidents to ensure the optimal solution is used to resolve the problem.
  - You will be responsible for installing and validating our software systems on site.
  - You will work directly with our customers, distributors and suppliers.
  - You will provide training on the different products that we distribute internationally.
- M/F
- Attractive salary depending on experience and qualifications.
- CDI (permanent contract)
- Location: Montbonnot (Isère) with some travel to be expected within Europe (UK, Germany, Netherlands, etc), the United States and Asia.

## — CANDIDATE

- With a Master's degree in Computer Science, a new graduate or with some support experience, you have the necessary skills in Windows 2003, UNIX, Networking, ORACLE, and SQL. You speak fluent English and French.
- You are attracted to working in a Support role and on computer system installations, and you enjoy foreign travel.
- You have good writing and interpersonal skills.

Please send your application to:

### TECHNIDATA SAS

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For more details about the company, please visit our website [www.technidata-web.com](http://www.technidata-web.com)